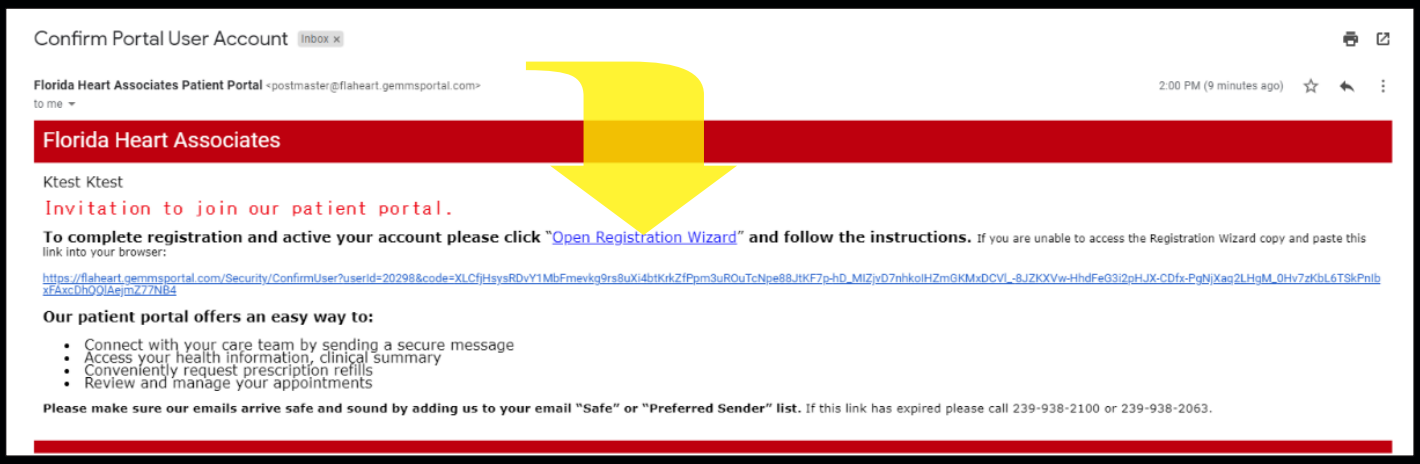
Patient Portal Setup

A Simple Step-by-step Guide

Step 1

When you opt to use the patient portal, you will get the following email to set up your account from postmaster@flaheart.gemmsportal.com.



Confirm Portal User Account Inbox ×

Florida Heart Associates Patient Portal <postmaster@flaheart.gemmsportal.com>
to me

2:00 PM (9 minutes ago)

Florida Heart Associates

Ktest Ktest

Invitation to join our patient portal.

To complete registration and active your account please click "Open Registration Wizard" **and follow the instructions.** If you are unable to access the Registration Wizard copy and paste this link into your browser:

https://flaheart.gemmsportal.com/Security/ConfirmUser?userId=20298&code=XLCfjHsysRDvY1MbFmevkg9rs8uXi4btKrkZfPpm3uROuTcNpe88JtKF7p-hD_MIZjvD7nhkolHZmGKMxDCVl_-8JZKXVw-HhdFeG3i2pHJX-CDfx-PgNjXag2LHgM_0Hv7zKbL6TSkPnlbxFAxcDhQQlAejmZ77NB4

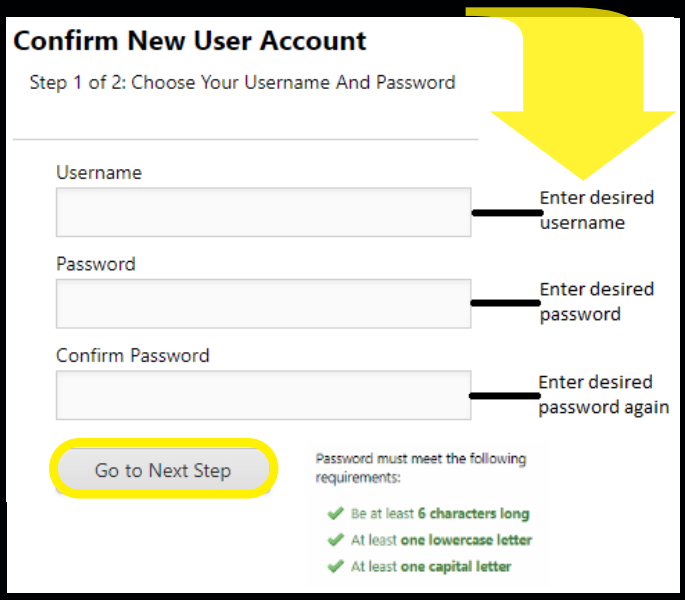
Our patient portal offers an easy way to:

- Connect with your care team by sending a secure message
- Access your health information, clinical summary
- Conveniently request prescription refills
- Review and manage your appointments

Please make sure our emails arrive safe and sound by adding us to your email "Safe" or "Preferred Sender" list. If this link has expired please call 239-938-2100 or 239-938-2063.

Step 2

After clicking the link or pasting the URL into your browser you will get the following screen.



Confirm New User Account

Step 1 of 2: Choose Your Username And Password

Username

Enter desired username

Password

Enter desired password

Confirm Password

Enter desired password again

Go to Next Step

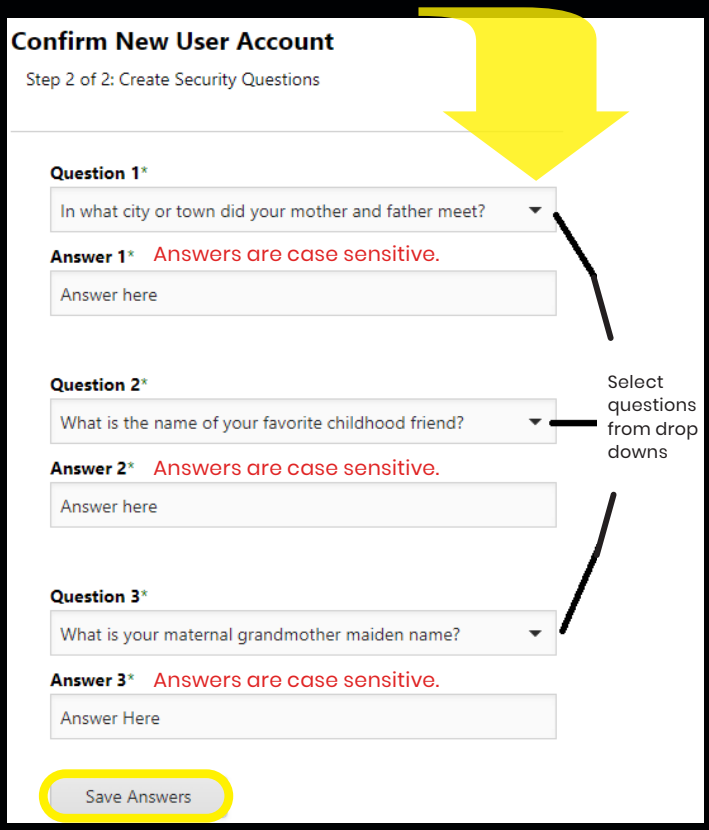
Password must meet the following requirements:

- Be at least **6 characters long**
- At least **one lowercase letter**
- At least **one capital letter**

Enter desired USERNAME, PASSWORD, and confirm Password. Hit **GO TO NEXT STEP.**

Step 3

You will then set your security questions. Hit **SAVE ANSWERS**. After submitting, you will get a confirmation page and confirmation email.



Confirm New User Account

Step 2 of 2: Create Security Questions

Question 1*

In what city or town did your mother and father meet?

Answer 1* Answers are case sensitive.

Answer here

Question 2*

What is the name of your favorite childhood friend?

Select questions from drop downs

Answer 2* Answers are case sensitive.

Answer here

Question 3*

What is your maternal grandmother maiden name?

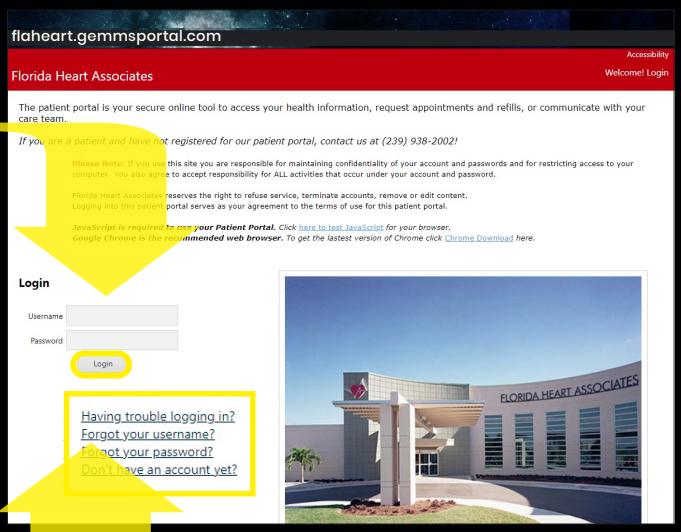
Answer 3* Answers are case sensitive.

Answer Here

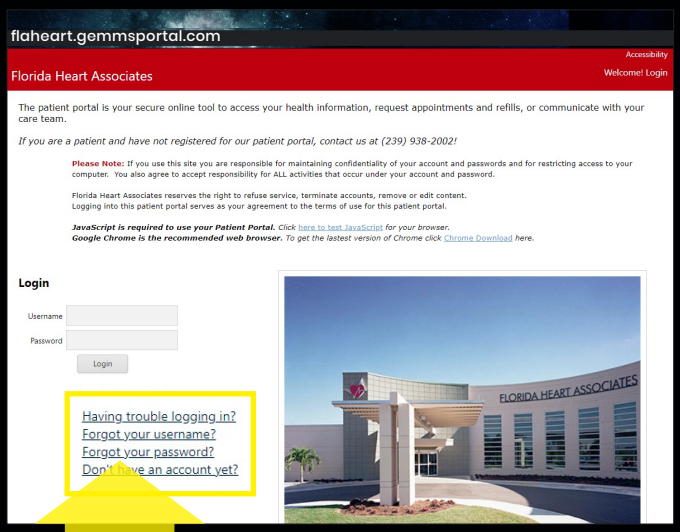
Save Answers

Step 4 THIS IS THE MAIN SCREEN.

Here you will enter your **USERNAME** and **PASSWORD** (that you created in Step 2, after receiving your confirmation email to access your Portal Account). **Hit LOGIN.**



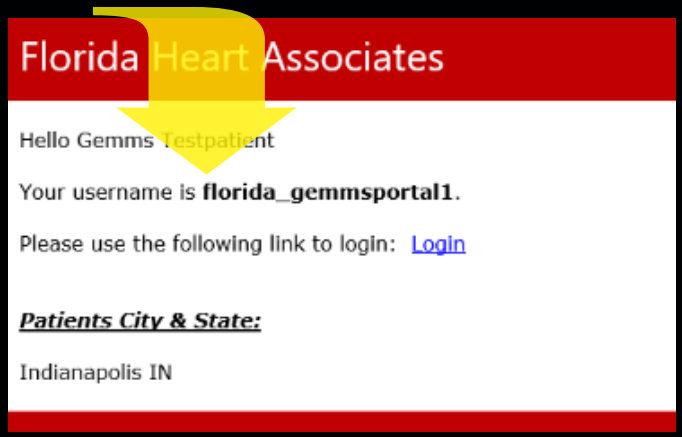
FORGOT YOUR USERNAME?



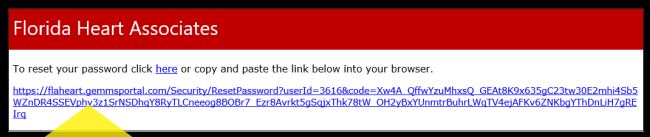
FORGOT YOUR PASSWORD?

If you click the links below the LOGIN button, you will be able to get your forgotten Username by entering your email and you will be able to reset your own password.

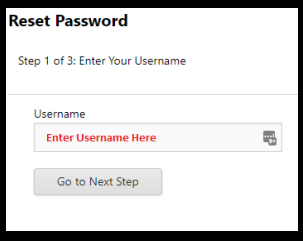
After you submit for a Forgotten Username you will receive this message in an email with your Username. Click on **LOGIN** link.

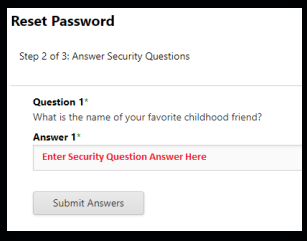


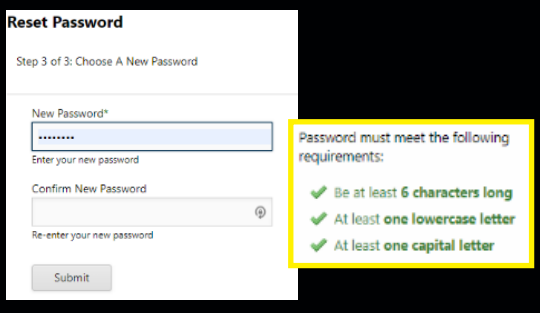
After submitting for a Forgotten Password, you will get the following email.



After you click on the link you will be directed to the screens below to confirm your Username, answer a security question, and enter your new password.







For more information on our patient portal and help navigating it, visit our website **flaheart.com**

ONLINE FORMS and DOCUMENTS can be obtained under the **FOR PATIENTS** tab in the righthand corner of our website.

FLORIDA HEART ASSOCIATES

The Future of Cardiology

Call: 239-938-2000 ||| Fax: 239-278-0404
1550 Barkley Circle ||| Fort Myers, FL 33907
1002 Country Club Blvd ||| Cape Coral, FL 33990

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